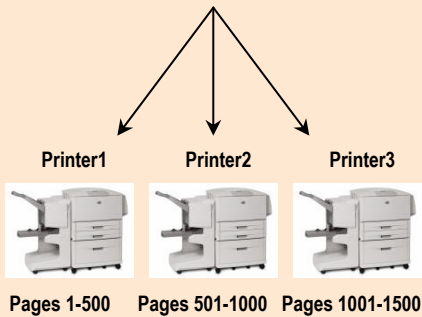


Automatic redirection without page loss



1,500 page print job sent to ClusterQue and split between 3 printers .



Print job completed

ERROR after page 647

Print job completed



After user-defined timeout, ClusterQue automatically re-routes the unprinted pages of the print job.



No operator intervention required.

City of Palo Alto, CA

System: Three LaserJet 9000 printers with ClusterQue software for a complete mid-range 150ppm transaction printing solution. The customer can now split large jobs across the cluster of LaserJets with complete print queue management capabilities and maintain print speeds of 100ppm in the event of a printer failure. Main usage is municipal utility bills; volume is approximately 145,000 impressions per month.

Customer: The City of Palo Alto, California. Palo Alto is best known as one of the premier locations in Silicon Valley and is home to many major US businesses, including Hewlett-Packard.

System Replaced: The LJ9000/ClusterQue solution was selected to replace a d640 printer that had reached the end of its useful life. The customer preferred an HP solution and was pleased to learn that HP offers a solution that meets their mid-range transaction needs. Other non-HP high-speed printer options were ruled out due to high capital costs and their inability to offer the back-up benefits of printer clustering.

Customer Notes/Comments: "We have been pleased with the production of ClusterQue and the LJ9000 printers. There is quite a difference between the printing of our bills on the LJ9000's and the d640 printer we were using."

About ClusterQue:

ClusterQue is a server-based network printing solution that automatically distributes large print files across a cluster of HP printers to increase printing throughput, detects errors on a printer/cluster to ensure that print jobs are sent only to functional printers, and is a complete print queue management solution.



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For a full product description or to request an evaluation copy, visit www.ClusterQue.com or contact your local Hewlett-Packard resource.